

Annual General Meeting of Shareholders

Resolutions taken April 16, 2014

Summary of the resolutions taken at the Annual General Meeting of Shareholders of Koninklijke Ahold N.V. (Royal Ahold) on April 16, 2014:

Agenda item 5: Proposal to adopt 2013 financial statements

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|---------------------------------|----------------------------|--------------|---------|
| Overview votes | | | |
| For | 641,051,321 | | 99.99 % |
| Against | 55,961 | | 0.01 % |
| Abstained | 1,145,359 | | |
| Total | 642,252,641 | | |
| Shares represented ¹ | | | |
| | 836,304,781 | 68.25 % | |

Agenda item 6: Proposal to determine the dividend over financial year 2013

| Overview votes | | | |
|--------------------|-------------|---------|---------|
| For | 628,585,984 | | 99.81 % |
| Against | 1,173,718 | | 0.19 % |
| Abstained | 1,133,609 | | |
| Total | 630,893,311 | | |
| Shares represented | | | |
| | 824,945,451 | 67.32 % | |

Agenda item 7: Discharge of liability of the members of the Management Board

| Overview votes | 5 | | |
|----------------|-------------|---------|---------|
| For | 635,945,437 | | 99.29 % |
| Against | 4,579,063 | | 0.71 % |
| Abstained | 1,735,098 | | |
| Total | 642,259,598 | | |
| Shares represe | ented | | |
| | 836,311,738 | 68.25 % | |

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¹ The issued share capital of Royal Ahold amounted per March 19, 2014 to 957.006.862 ordinary shares, each with a nominal value of €0.30 and entitled to one vote, and 268,415,103 cumulative preferred financing shares, each with a nominal value of €0.30, to which 74,362,963 voting rights are attached. Percentages have been rounded.



Agenda item 8: Discharge of liability of the members of the Supervisory Board

| Overview votes | _ | | - |
|--------------------|-------------|---------|---------|
| For | 635,879,095 | | 99.29 % |
| Against | 4,544,008 | | 0.71 % |
| Abstained | 1,809,846 | | |
| Total | 642,232,949 | | |
| Shares represented | | | |
| | 836,285,089 | 68.24 % | |

Composition of the Corporate Executive Board

Agenda item 9: Proposal to appoint Mr. L.J. Hijmans van den Bergh for a new term as a member of the Management Board, with effect from April 16, 2014

| Overview votes | | | |
|----------------|-------------|---------|---------|
| For | 640,259,413 | | 99.89 % |
| Against | 674,551 | | 0.11 % |
| Abstained | 1,327,419 | | |
| Total | 642,261,383 | | |
| Shares represe | nted | | |
| | 836,313,523 | 68.25 % | |

Composition of the Supervisory Board

Agenda item 10: Proposal to appoint Mrs. J.A. Sprieser for a new term as a member of the Supervisory Board, with effect from April 16, 2014

| or the Supervisor | y board, with effect from April | 10, 2014 | |
|-------------------|---------------------------------|----------|---------|
| Overview votes | | | |
| For | 633,115,250 | | 98.79 % |
| Against | 7,779,985 | | 1.21 % |
| Abstained | 1,341,921 | | |
| Total | 642,237,156 | | |
| Shares represente | d | | |
| - | 836,289,296 | 68.25 % | |

Agenda item 11: Proposal to appoint Mr. D.R. Hooft Graafland as a member of the Supervisory Board, with effect from January 1, 2015

| Overview votes | | | |
|--------------------|-------------|---------|---------|
| For | 638,053,060 | | 99.56 % |
| Against | 2,848,585 | | 0.44 % |
| Abstained | 1,355,387 | | |
| Total | 642,257,032 | | |
| Shares represented | | | |
| | 836,309,172 | 68.25 % | |



Agenda item 12: Proposal to amend the remuneration of the Supervisory Board

| Overview votes | | | |
|--------------------|-------------|---------|---------|
| For | 634,427,687 | | 98.96 % |
| Against | 6,644,715 | | 1.04 % |
| Abstained | 1,187,826 | | |
| Total | 642,260,228 | | |
| Shares represented | | | |
| | 836,312,368 | 68.25 % | |

Agenda item 13: Appointment Auditor

Proposal to appoint PricewaterhouseCoopers Accountants N.V. as external auditor of the Company for financial year 2014.

| Company for | ililariciai year 2014. | |
|--------------|------------------------|---------|
| Overview vo | es | |
| For | 640,988,246 | 99.98 % |
| Against | 124,733 | 0.02 % |
| Abstained | 1,145,079 | |
| Total | 642,258,058 | |
| Shares repre | sented | |
| | 836,310,198 68.25 % | |

Agenda item 14: Authorization to issue shares

| Overview votes | | | |
|--------------------|-------------|---------|---------|
| For | 596,532,893 | | 93.05 % |
| Against | 44,547,201 | | 6.95 % |
| Abstained | 1,176,721 | | |
| Total | 642,256,815 | | |
| Shares represented | | | |
| | 836,308,955 | 68.25 % | |

Agenda item 15: Authorization to restrict or exclude pre-emptive rights

| Overview votes | | |
|--------------------|---------------------|---------|
| For | 602,312,112 | 93.95 % |
| Against | 38,759,219 | 6.05 % |
| Abstained | 1,186,251 | |
| Total | 642,257,582 | |
| Shares represented | | |
| | 836,309,722 68.25 % | |

Agenda item 16: Authorization to acquire shares

| Overview votes | - | | |
|--------------------|-------------|---------|---------|
| For | 638,927,258 | | 99.81 % |
| Against | 1,199,754 | | 0.19 % |
| Abstained | 2,111,638 | | |
| Total | 642,238,650 | | |
| Shares represented | | | |
| | 836,290,790 | 68.25 % | |



Agenda item 17: Cancellation of common shares

| Overview votes | | | |
|--------------------|-------------|---------|---------|
| For | 640,839,568 | | 99.96 % |
| Against | 229,909 | | 0.04 % |
| Abstained | 1,187,744 | | |
| Total | 642,257,221 | | |
| Shares represented | | | |
| | 836,309,361 | 68.25 % | |

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