

DELHAIZE #5 GROUP

Q1 2014 results *May 7, 2014*

Forward looking statements

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Clear priorities have been set in March

Principles Priorities Who we are

- Preferred food retailer in the supermarket segment
- **Differentiated** concept and offering that are relevant to our customers
- Recognized for fresh assortment and **Private Label expertise**
- Multinational
- Strong local identity (convenient locations, local brands and assortment, • local community)
- Respectful of all Stakeholders

- The **customer** is at the center
- Business is local and market share matters
- Strengthen our core capabilities and improve those needed to succeed
- Use **scale** to **reduce costs**
- Respond to industry dynamics and trends

- Put the customer back at the center
- Focus on core markets
- Exercise discipline in capital allocation Realize more operating efficiencies
 - Execute with speed

Q1 2014 highlights by region

Market share stable or increasing in all our operations except Belgium

U.S.

- 6th consecutive quarter of positive real growth at both Food Lion and Hannaford (adjusted for Easter timing)
- Food Lion's momentum supported by Phase repositioning and weather
- Profit evolution impacted by price investments and costs related to winter storms

Belgium

- Weaker than expected Q1 sales
- Profitability significantly impacted by investments in prices and promotions in combination with higher SG&A

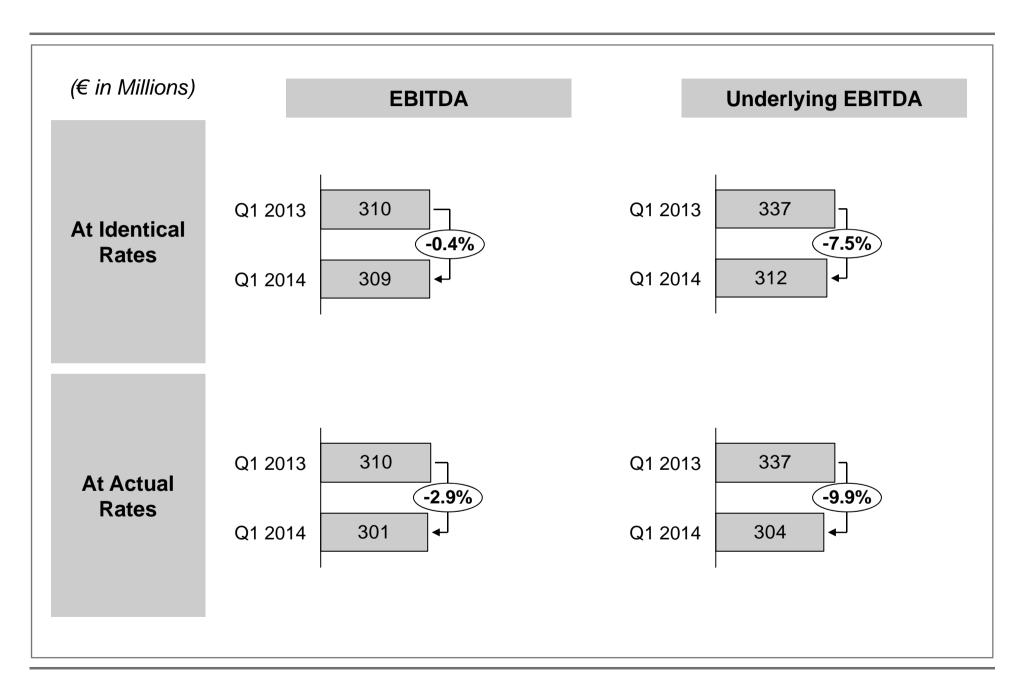
SEE

- Alfa Beta and Mega Image continued to perform well
- Serbia performing below our expectations

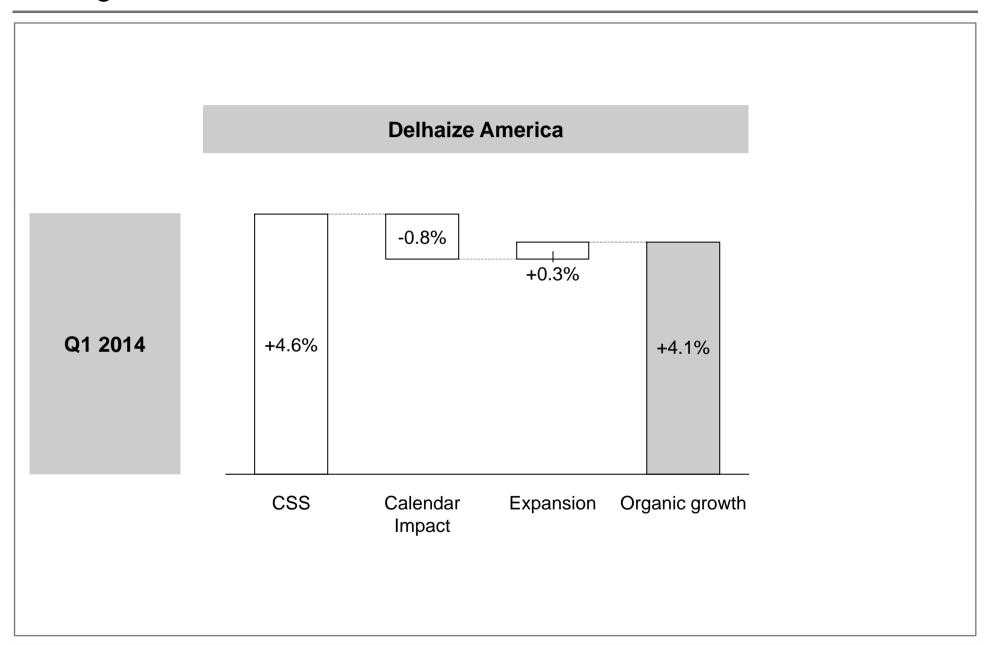
Financial results – Q1 2014

(€ in Millions)	Q1		% Growth	
	2013	2014	Actual Rates	Identical Rates
Revenues	5,104	5,120	0.3%	2.8%
Gross Margin	24.6%	24.0%	(62 bps)	(58 bps)
SG&A as % of revenues	21.3%	21.3%	(1 bps)	(3 bps)
Underlying Operating Profit / Margin	193 3.8%	161 3.1%	(16.5%) (63 bps)	(14.2%) (63 bps)
Net finance costs	(48)	(45)	(4.4%)	(1.4%)
Income tax expenses	(20)	(22)	12.2%	15.3%
Discontinued operations	(48)	(10)	79.8%	80.5%
Group Share in Net Profit	51	80	57.6%	63.0%
Free Cash Flow	255	46 ⁽¹⁾	(81.8%)	(80.7%

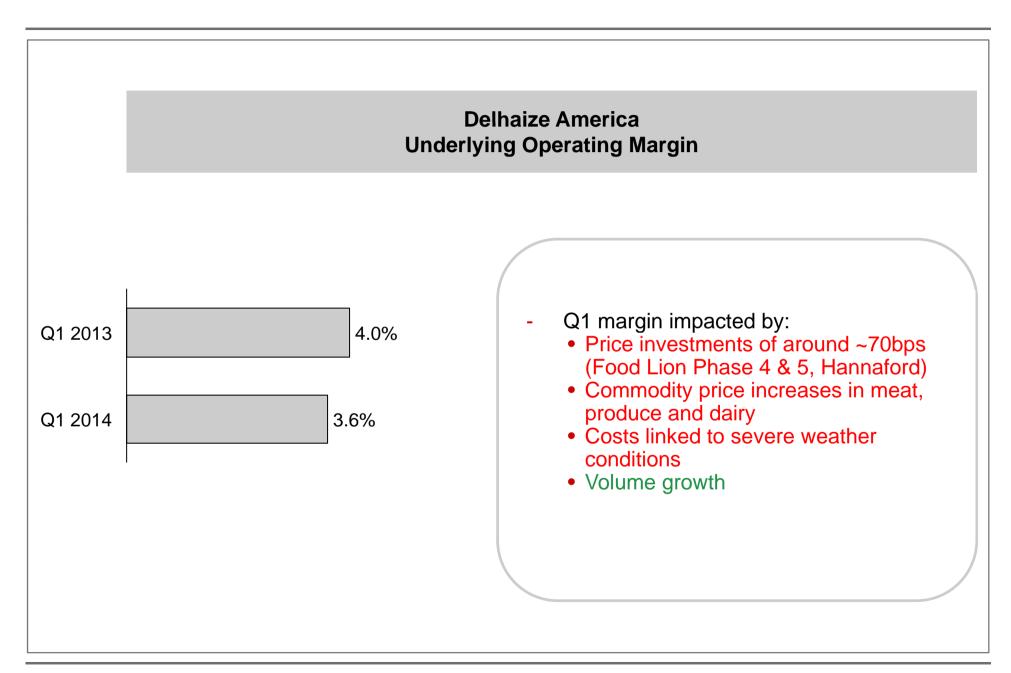
EBITDA



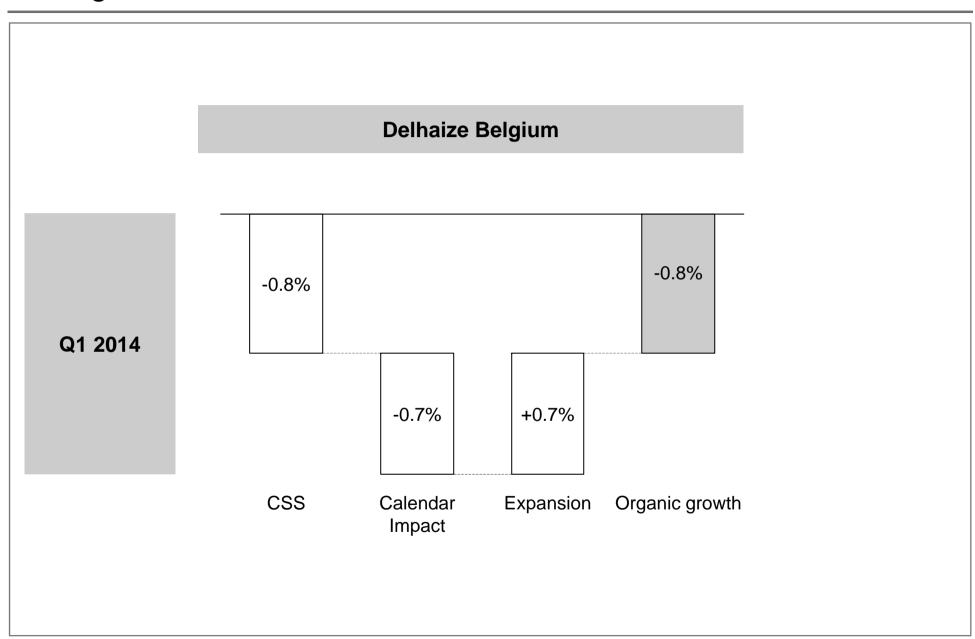
Delhaize America - organic revenue growth and comparable store sales growth



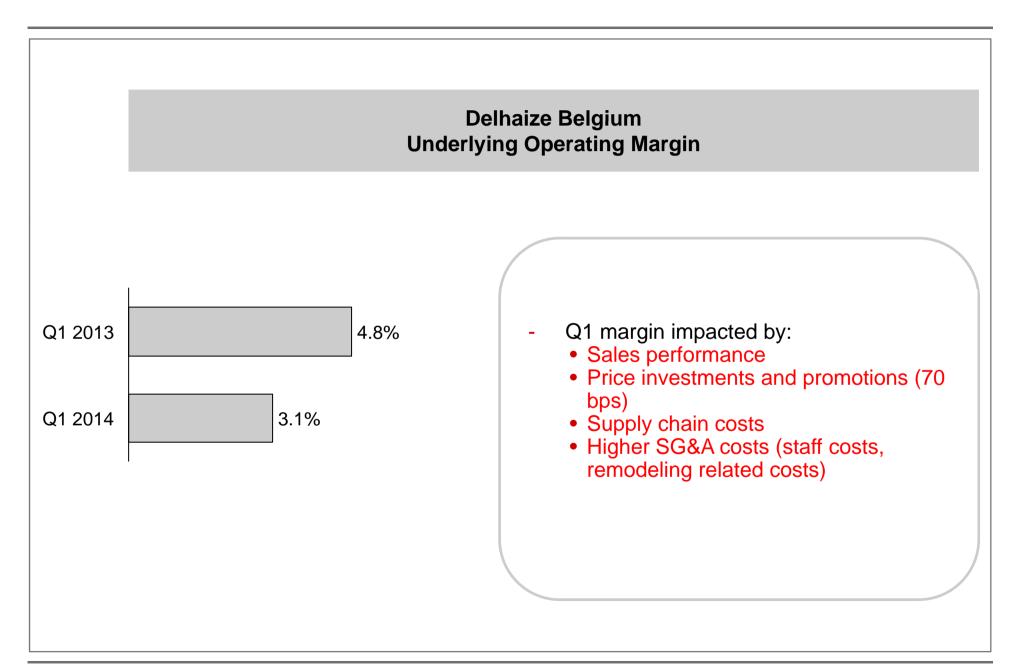
Delhaize America – underlying operating margin



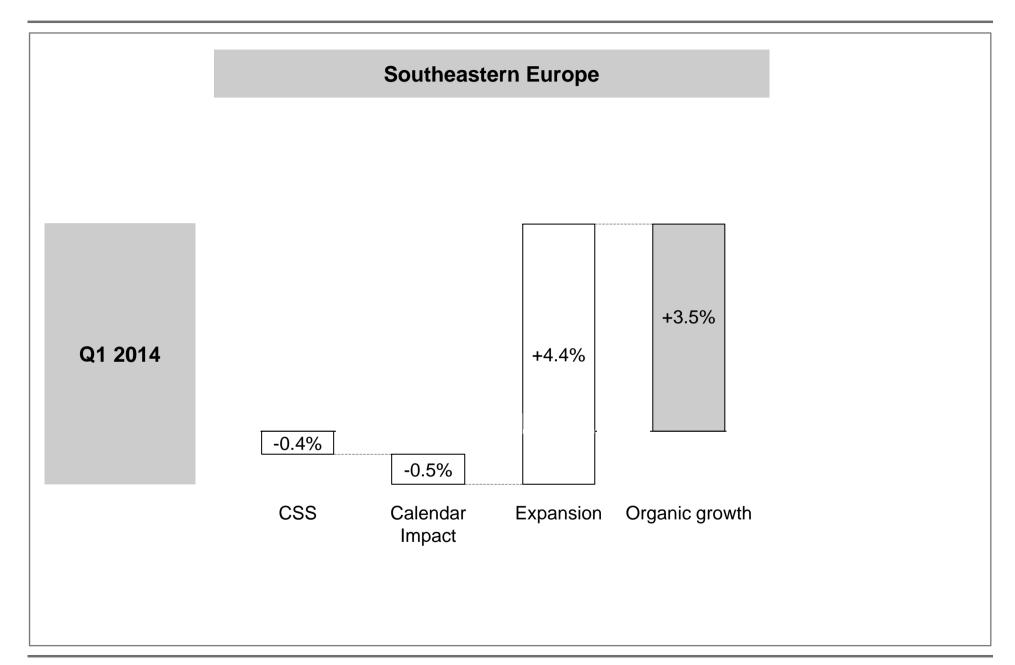
Delhaize Belgium - organic revenue growth and comparable store sales growth



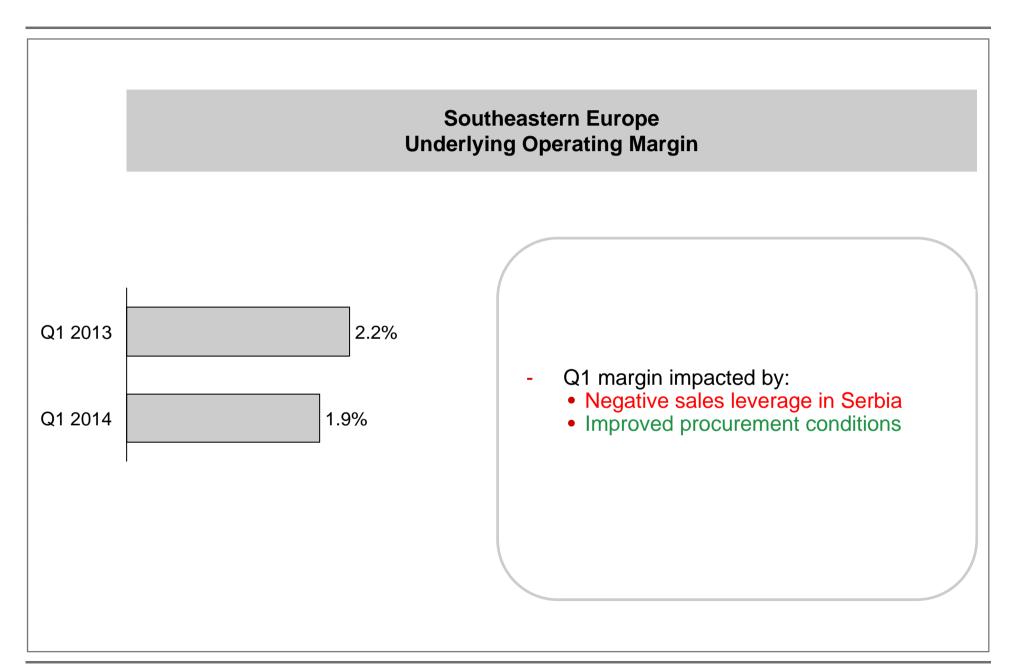
Delhaize Belgium – underlying operating margin



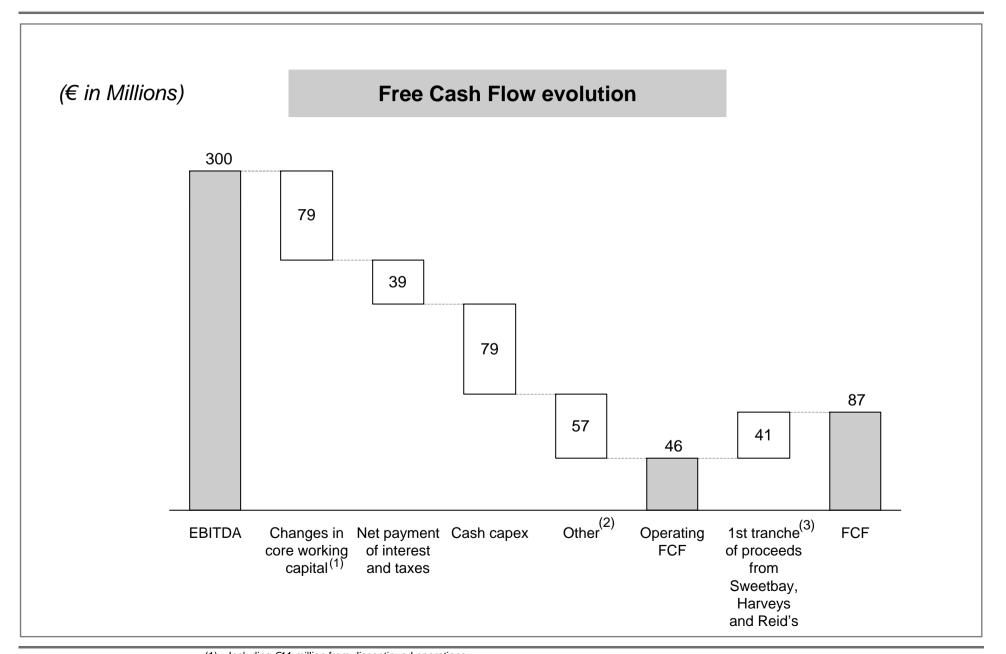
SEE - organic revenue growth and comparable store sales growth



SEE – underlying operating margin



Free Cash Flow generation



⁽¹⁾ Including €11 million from discontinued operations

Food Lion focuses on the development of Easy, Fresh & Affordable

TODAY

- #1 or 2 in markets accounting for 72% of sales
- Strong momentum following completion of Phase repositioning in 2013
- Solid brand equity despite increased competition over the years
- Sales densities lag peers
- Local player with strong profile within communities

CHALLENGES

- Competition is dynamic
- Food Lion needs to capture a larger share of wallet from its current customers
- Capital efficient roll-out of Easy, Fresh & Affordable strategy

PRIORITIES

- Roll-out of Assortment changes impacting 50% of Center Store SKUs
- Roll-out of improved check-out hardware and software
- Associates training
- New pricing tool
- Re-fining our private brands architecture
- Market test of 77 stores for \$115 million of capital expenditure

Delhaize Belgium needs to re-capture its differentiated position and improve efficiency

- Launch of 2 pilot stores in April centered around 'Bien acheter, bien manger' ('Buy well, eat well')
 - New look & feel and customer experience
 - Focus on Fresh
 - Efficient checkout
 - 2 additional pilot stores remodeled later this year
- Ongoing assortment review
 - Differentiate in fresh
 - Inspire, innovate and ease shopping experience
 - Private brands
- Continued price investments and promotions
- Strengthening our Delhaize affiliates
- Efficiency improvements







Delhaize Belgium new generation stores

















SEE: Good trends at Mega Image and Alfa Beta, but challenges remain at Maxi

- Serbia: improve execution
 - Repositioning of Maxi, Tempo and Shop & Go
 - Pricing & promotions
 - IT systems
 - New DC (Q4 2014) to decrease Direct Store Delivery
 - Assortment structure
- Alfa Beta: Continue store expansion and improve CSS growth
- Mega Image: deliver on expansion plan and focus on CSS growth

Conclusion

- Strong sales quarter in the U.S., led by Food Lion
 - Profitability declined as expected due to price investments
- Belgium difficult both in terms of competitive pressure and profitability
 - 2 pilot stores launched in April
 - SG&A pressure continues
- SEE performs well except in Serbia
- Important strategic initiatives underway
 - Food Lion preparing for Easy, Fresh and Affordable strategy
 - Belgium new generation stores
- Re-iterated 2014 guidance
 - Capex of approximately €625 million (1)
 - 180 new stores
 - Healthy free cash flow generation