

Glennis Harris**Senior Vice President, Customer Experience, The GIANT Company**

Glennis Harris is senior vice president of customer experience of The GIANT Company, an omnichannel grocer known to customers as GIANT, MARTIN'S, GIANT Heirloom Market, GIANT Direct and MARTIN'S Direct that has been proudly serving families across Pennsylvania, Maryland, Virginia, and West Virginia since 1923.

At The GIANT Company, Glennis leads a best-in-class retail operations team of more than 35,000 team members who believe in bringing families together around the table to enjoy a meal and to celebrate what matters most. Harris, who joined the company in April 2021, oversees all stores and the company's e-commerce fulfillment centers as well as asset protection and safety, customer relations, delivery operations and store support.

Glennis began her career in retail in 1987 at Supervalu. Over the next decade, she held a variety of positions across multiple functions including operations, marketing, and merchandising.

In 2012, she joined Ross Stores Inc., which operates Ross Dress for Less (Ross), the largest off-price apparel and home fashion chain in the U.S. and dd's DISCOUNTS, as district manager, and was named zone director in 2014. Most recently, she served as regional vice president for Ross in the Philadelphia and Washington, D.C., areas.

She holds a bachelor's degree in psychology from the University of Illinois at Chicago and holds a Six Sigma Black Belt certification.