QI 2025 results

May 7, 2025



cautionary notice

This communication includes forward-looking statements. All statements other than statements of historical facts may be forward-looking statements. Forward-looking statements can be identified by certain words, such as "anticipate," "intend," "plan," "goal," "seek," "believe," "project," "estimate," "expect," "strategy," "future," "likely," "may," "should," "will" and similar references to future periods.

Forward-looking statements are subject to risks, uncertainties and other factors that are difficult to predict and that may cause the actual results of Koninklijke Ahold Delhaize N.V. (the "Company") to differ materially from future results expressed or implied by such forward-looking statements. Therefore, you should not place undue reliance on any of these forward-looking statements. Factors that might cause or contribute to such a material difference include, but are not limited to, risks relating to the Company's inability to successfully implement its strategy, manage the growth of its business or realize the anticipated benefits of acquisitions; risks relating to competition and pressure on profit margins in the food retail industry; the impact of economic conditions, including high levels of inflation, on consumer spending; changes in consumer expectations and preferences; turbulence in the global capital markets; political developments, natural disasters and pandemics; wars and geopolitical conflicts; climate change; energy supply issues; raw material scarcity and human rights developments in the supply chain; disruption of operations and other factors negatively affecting the Company's suppliers; the unsuccessful operation of the Company's franchised and affiliated stores; changes in supplier terms and the inability to pass on cost increases to prices; risks related to environmental, social and governance matters (including performance) and sustainable retailing; risks related to data management and data privacy; food safety issues resulting in product liability claims and adverse publicity; environmental liabilities associated with the properties that the Company owns or leases;

competitive labor markets, changes in labor conditions and labor disruptions; increases in costs associated with the Company's defined benefit pension plans; ransomware and other cybersecurity issues relating to the failure or breach of security of IT systems; the Company's inability to successfully complete divestitures and the effect of contingent liabilities arising from completed divestitures; antitrust and similar legislation; unexpected outcomes in the Company's legal proceedings; additional expenses or capital expenditures associated with compliance with federal, regional, state and local laws and regulations; unexpected outcomes with respect to tax audits; the impact of the Company's outstanding financial debt; the Company's ability to generate positive cash flows; fluctuation in interest rates; the change in reference interest rate; the impact of downgrades of the Company's credit ratings and the associated increase in the Company's cost of borrowing: exchange rate fluctuations: inherent limitations in the Company's control systems; changes in accounting standards; inability to obtain effective levels of insurance coverage; adverse results arising from the Company's claims against its self-insurance program; the Company's inability to locate appropriate real estate or enter into real estate leases on commercially acceptable terms; and other factors discussed in the Company's public filings and other disclosures.

Forward-looking statements reflect the current views of the Company's management and assumptions based on information currently available to the Company's management. Forward-looking statements speak only as of the date they are made, and the Company does not assume any obligation to update such statements, except as required by law.

QI 2025 welcome



speakers



Frans Muller

President & Chief Executive Officer



Jolanda Poots-Bijl

Chief Financial Officer

JP O'Meara

SVP Investor Relations



Ahold Delhaize reports strong first quarter sales growth and reiterates 2025 outlook



- With ongoing geopolitical and macroeconomic uncertainty, the Ahold Delhaize brands remain firmly focused on serving customers and strengthening local customer value propositions. Drawing on decades of operational resilience, our brands are agile and adapt to changing market conditions. In the past quarter, they made targeted investments in competitive pricing and expanded own-brand assortments. This is part of our Growing Together strategy, leveraging brand strength to outpace industry growth.
- QI net sales were €23.3 billion, up 5.0% at constant exchange rates and up 7.1% at actual exchange rates. Net sales
 were positively impacted by 2.9 percentage points at constant exchange rates from the acquisition of Profi and
 negatively impacted by I.O percentage points from the closure of Stop & Shop stores and the cessation of tobacco
 sales in the Netherlands and Belgium.
- QI comparable sales excluding gasoline increased by 3.3% for Ahold Delhaize, up 3.1% in the U.S. and 3.7% in Europe. Comparable sales excluding gasoline were net positively impacted by 0.5 percentage points in the U.S. due to weather and calendar shifts, and net negatively impacted by I.I percentage points in Europe due to tobacco and calendar shifts.
- Our investments in expanding our omnichannel infrastructure and enhancing our digital loyalty programs are yielding strong results. Ahold Delhaize online sales increased by 13.7% in QI at constant exchange rates and by 15.4% at actual exchange rates. This was driven by double-digit growth in online grocery in both regions and accelerating sales at bol.
- QI underlying operating margin was 3.8%, a decrease of O.2 percentage points at constant exchange rates. Strong performance in Europe was offset by strategic U.S. price investments to accelerate growth.
- QI IFRS operating income was €880 million and IFRS-diluted earnings per share (EPS) was €0.60. IFRS results were €10 million lower than underlying results.
- QI diluted underlying EPS was €O.62, an increase of 4.68 compared to the prior year at actual rates.
- The Company reiterates its 2O25 full-year outlook, including underlying operating margin of around 48; mid- to high-single-digit underlying EPS growth based on an average U.S. dollar/euro exchange rate for 2O25 of 1.10; free cash flow of at least €2.2 billion; and gross capital expenditures of around €2.7 billion.

quarterly performance

Frans Muller



our growth model

how we will drive growth

Our strategic priorities outline the areas and priorities we chose to realize our vision and stay true to our purpose. Our growth model outlines the specific mechanism we will apply to drive growth.

Our growth model works in tandem with our six strategic priorities. While the growth model describes the <u>what</u> (e.g. "Invest in our winning CVP"), the strategic priorities describe the <u>how</u> (e.g. "Vibrant Customer Experiences" and "Trusted Product"). In order to achieve our ambitions, we need both.







staying focused



being agile to meet customer needs



leveraging strengths

delivering a compelling customer value proposition



Giant Food lowering the price of hundreds of own-brand products



>40% of the Stop & Shop fleet has rolled out lower prices across thousands of products



progressing towards our 80% omnichannel loyalty sales penetration ambition



US brands increased their personalized offering 3.2bn

personalized offers during QI



my Albert

>l[®] pt increase in own-brand penetration





my Hannaford rewards

38°

own-brand penetration



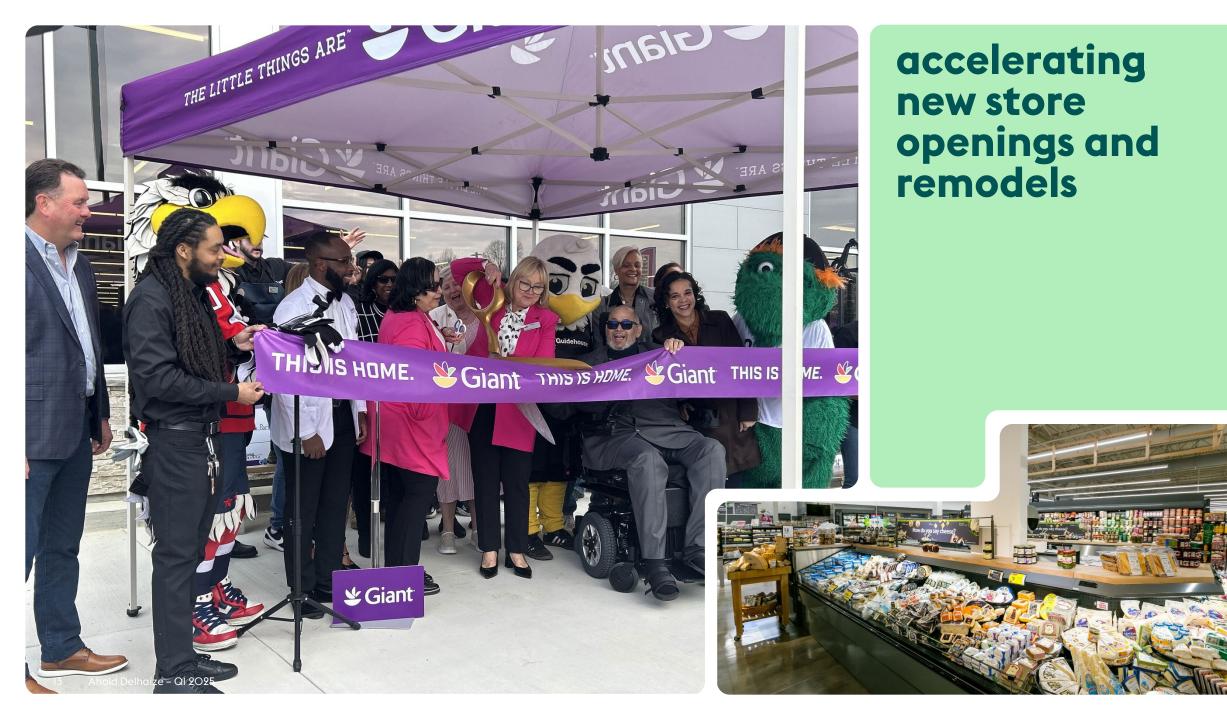


first quarter with Profi in our portfolio

adding over **1,700** stores to our European footprint

prospected contribution of





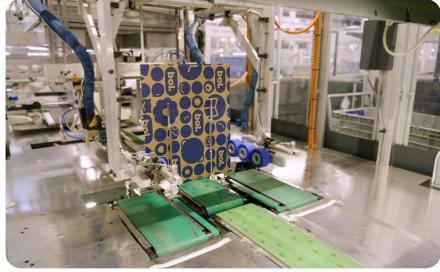
Stop δ Shop store reopening in Framingham (MA)



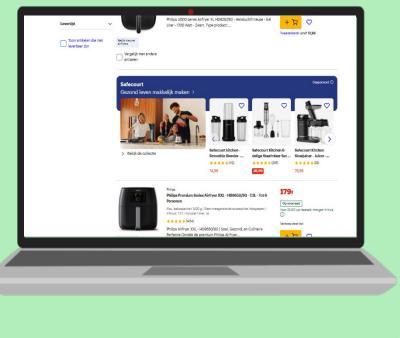


driving growth through innovation and efficiency





bol.









EU brands aiming for an aggregated



plant-based food sales by 2030

healthy communities δ planet

- successfully priced our third Sustainability-Linked Bond
- published our second Green Bond impact report
- Carbon Disclosure Project upgraded our climate rating to A minus
- validation of our scope 3 targets in line with SBTi





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first quarter results 2025

underlying results

underlying operating income¹ €890m

vs LY constant rates +0.9%

I. Adjusted for impairments of non-current assets, gains and losses on the sale of assets and leases/subleases, restructuring and related charges and other items considered not to be directly related to the underlying operating performance

19 Ahold Delhaize - QI 2025

underlying income from continuing operations¹

€564m

vs LY constant rates (1.1%) underlying operating margin¹ **3.8**° vs LY actual rates (O.1) pts

online

+13.7%

€2.5bn

vs LY constant rates

sales

diluted underlying EPS¹ €0.62

vs LY actual rates +4.6%

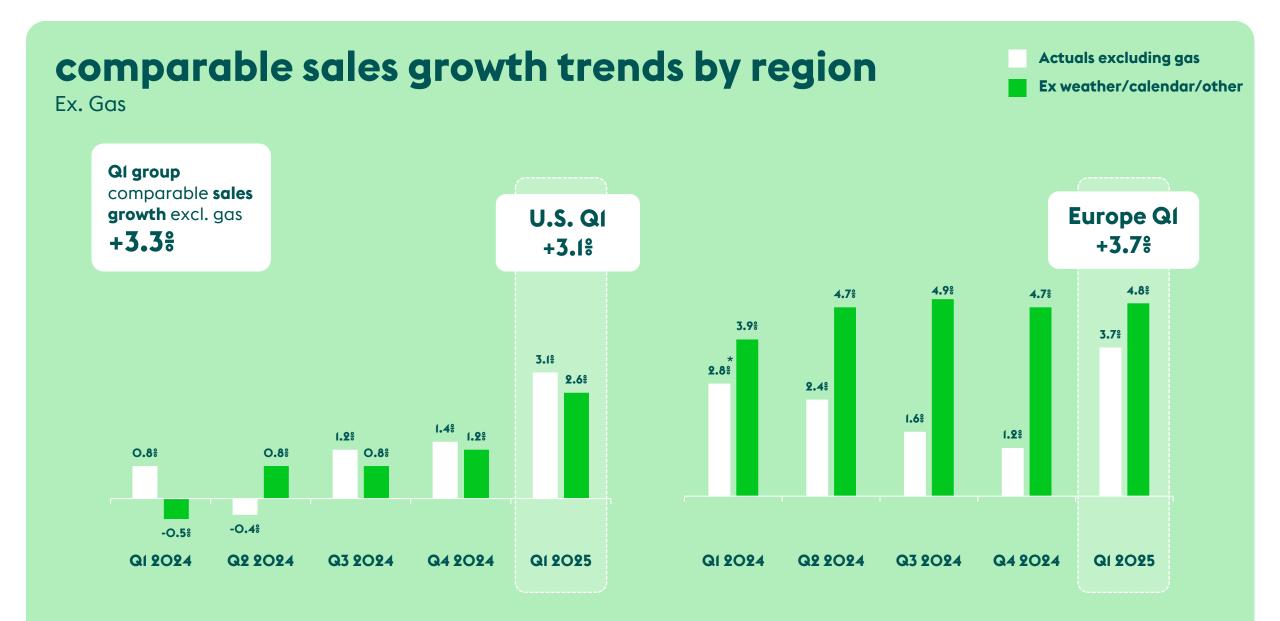
net sales €23.3bn vs LY constant rates +5.0% comparable sales growth excl. gas +3.38

U.S. +3.18 EU +3.78

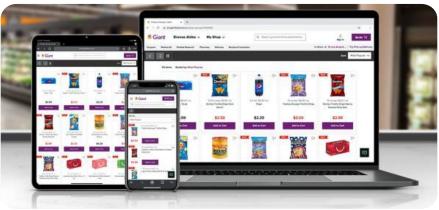
first quarter results 2025

IFRS-reported results





*QI 2O24 impacts on European comparable sales of I.I pts restated from prior communications of O.4 pts.







>80^e

of our stores in the US have a Click δ Collect point

strong growth in our online businesses

- 4th consecutive quarter of double-digit growth in online grocery
- expanded the accessibility of same-day delivery options in the U.S.
- Albert Heijn's "Neighborhood Delivery Bundle" as an example of how innovation, Al and smart solutions boost productivity while helping customers save on costs

US QI 2025 highlights

el3.9bn

+1.8% vs LY at constant rates

online sales growth 17.93 vs. LY at constant rates

underlying operating margin 4 4 8 (O.3 pts) vs. LY

At constant rates

expanding brand strength and densifying our markets

Giant Food

new store at South Lake Marketplace, representing a testament to community partnership



ADUSA

positive volumes for the second consecutive quarter



Stop & Shop

completed 4 remodels during the quarter

The GIANT Company

welcomes local businesses "717 Tacos" and "215 Tacos" at select stores to expand local offering Hannaford

named amongst Newsweek's 'America's Best Loyalty programs'





impressive performance at Food Lion





Ευδι QI 2025 highlights

net sales €9.3bn

+10.18 vs. LY at constant rates

online sales growth **10.1**⁸ vs. LY at constant rates

underlying operating margin 3.48 +O.3 pts vs LY

strong results led by Benelux

Delhaize

rolling out new packaging to refresh Own Brand assortment, increasing on-shelf visibility



Profi

integration of Profi contributed €647m in sales



Albert Heijn

AH Terra line expanded to 350 products; gluten-free range 'Vrij Van' added 25 products

bol

double-digit growth driven by new opportunities with social commerce and increased Home Living and Appliances offerings

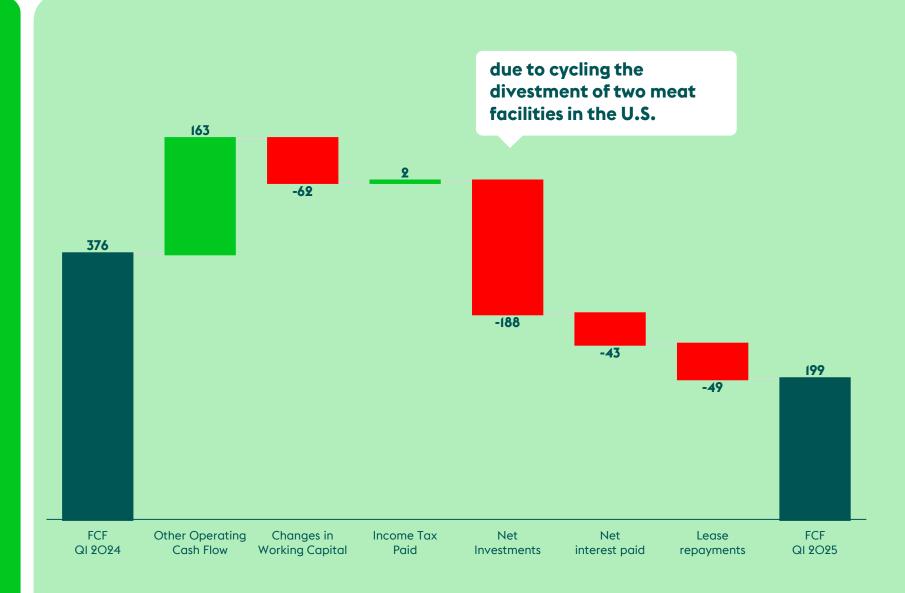
CSE

added IIO new SKUs for joint sourcing, including 65 in value ranges



Q1 free cash flow bridge

FCF QI 2O25 vs Last Year (in €m)



outlook 2025



€2.7 billion gross capital expenditures

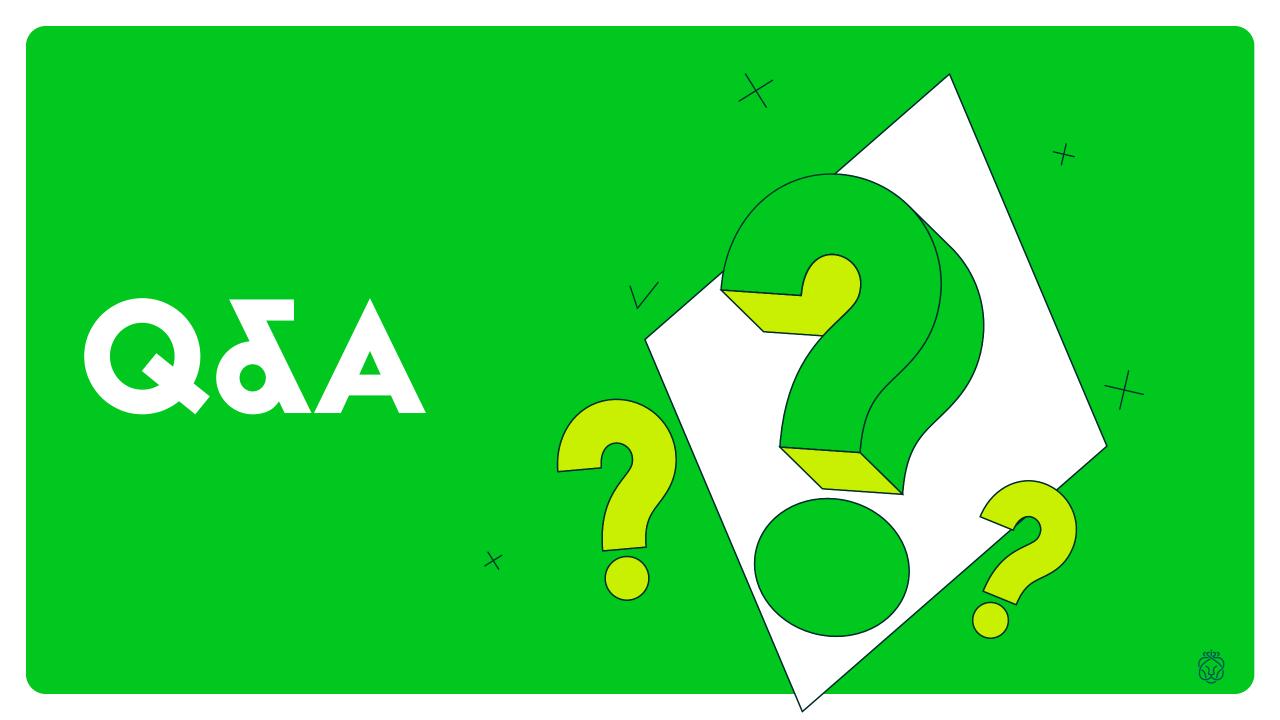
around

€1.25 billion

save for our customers

€1 billion share buyback³

- I. Based on an average U.S. Dollar/Euro exchange rate for 2025 of 1.10
- 2. Calculated as a percentage of underlying income from continuing operations
- 3. Management remains committed to the company's share buyback and dividend programs while continuously assessing macroeconomic, geopolitical, and legislative factors as part of its decision-making process. Additionally, the programs may be adjusted in response to corporate activities, including significant mergers and acquisitions.
 - Ahold Delhaize QI 2025





corporate calendar

rolling 12 months



thank you



