

Ahold Delhaize sustainable retailing 2016 data

This document is designed to accompany the *'Ahold Delhaize Supplementary report on sustainable retailing performance 2016'*. It gives a quick view on which Ahold Delhaize brands are covered in our 2016 sustainable retailing data.

The full *'Ahold Delhaize Supplementary report on sustainable retailing performance 2016'* can be found at www.aholddelhaize.com/en/sustainable-retailing/reporting

As we established the new Sustainable Retailing strategy for Ahold Delhaize in 2016, we agreed on new indicators, and aligned definitions across all companies. These new indicators, in most cases, build on indicators used previously at Ahold and Delhaize Group (such as product safety and sustainability, greenhouse gas emissions, and waste). For nearly all those indicators, changes needed to be made in the definitions to reach alignment between the definitions tracked previously, and to make sure the definitions supported the new AD strategy. Some indicators are new, as we identified them as material in our review for the new Sustainable Retailing strategy (such as food waste per food sales, and safety at work).

For indicators where the new AD definition differs from what they reported previously under Ahold or Delhaize Group, not all Ahold Delhaize companies are able to report data for 2016, as they are in the process of adjusting their internal measurement systems or are creating new data collection processes. We have explained in footnotes within the *'Ahold Delhaize Supplementary report on sustainable retailing performance 2016'* when full alignment in reporting for an indicator has not yet been achieved, and offer this overview table for a reader-friendly summary of included companies per indicator (all indicators not listed have full coverage from all AD companies in scope for the report). The ability to report fully on all sustainable retailing KPIs by all brands is a high priority for 2017.

KPI description

Promote healthier eating

KPI description	Ahold USA	Delhaize America	Albert Heijn	Delhaize Belgium	Albert	Delhaize Serbia	Alfa Beta	Mega Image	Super Indo
% of healthy own-brand food sales of total own-brand food sales		●	●	●	●	●	●	●	●
% of own-brand products with front-of-pack nutritional labeling	●	●			●	●	●	●	●

Reduce food waste

Tonnes of food waste per food sales (t/MEUR)	●	●	●	●	●	●	●	●	
Tonnes of food waste sent to disposal per food sales (t/MEUR)	●	●	●	●	●	●	●	●	
% of unsold food donated to feed people		●		●	●	●	●	●	●

Create healthier & inclusive workplaces

Number of associates	●	●	●	●	●	●	●	●	
% of associates who work part-time	●	●	●	●	●	●	●	●	
% of associates who work full time	●	●	●	●	●	●	●	●	
% of associates who are female	●	●	●	●	●	●	●	●	
% of associates who are male	●	●	●	●	●	●	●	●	
% Greatest Generation (1900 - 1945)	●	●	●	●	●	●	●	●	
% Baby Boomers (1946 - 1964)	●	●	●	●	●	●	●	●	
% Generation X (1965 - 1979)	●	●	●	●	●	●	●	●	
% Generation Y (1980 - 1995)	●	●	●	●	●	●	●	●	
% Generation Z (1996 +)	●	●	●	●	●	●	●	●	

KPI description

Product safety and sustainability

KPI description	Ahold USA	Delhaize America	Albert Heijn	Delhaize Belgium	Albert	Delhaize Serbia	Alfa Beta	Mega Image	Super Indo
% of own-brand products containing tea that are certified against an acceptable standard	●	●	●	●	●	●	●		
% of own-brand coffee products that are certified against an acceptable standard	●	●	●	●	●	●	●		
% of own-brand products containing cocoa that are certified against an acceptable standard	●		●	●	●	●			
% of own-brand wood fiber products certified sustainable against an acceptable standard, low risk, or recycled		●		●		●		●	●
% of high risk (South American) direct and embedded soy volumes in the supply chain of own-brand products certified against an acceptable standard			●	●	●			●	
% of own-brand seafood products with an identified farm/fishery of origin	●	●		●		●	●	●	
% total seafood sales from products certified to MSC or ASC		●		●		●	●	●	●
% total food sales from certified organic products		●	●	●	●	●		●	

Climate impact

Number of non-reusable carrier bags distributed (million bags)		●		●	●	●	●	●	●
Total water consumption (thousand m ³)	●	●	●	●	●	●	●		●
Total water consumption (m ³) per m ² of sales area	●	●	●	●	●	●	●		●

Safety at work

Rate of lost days due to accidents	●	●		●					
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Local community connection

Cash donations by customers to charities (million EUR)	●	●	●	●	●	●	●		●
Tonnes of food donated to hunger relief organizations (from food shrink only)	●	●		●	●	●	●	●	●
Cash equivalent of products donated by customers to charities (million EUR)	●	●	●	●	●	●			●